

# Student Sign-on Accounts

Student sign-on accounts are provided for applicants and students who have a CAMS student record that:

- Has **Expected Entrance Term** that is the current term or a future term.
- Are not **Denied** or **Purged** by Admissions.
- Has a valid-looking email address in **E-Mail 2** in the Home line.

Accounts are created each weekday evening at approximately 5 pm for those who meet the above conditions and do not already have an account.

A welcome email is sent to the **E-Mail 2** address. This email provides information about their account and how to reset the password so that they can sign on for the first time.

## Frequently Asked Questions

Q: I do not have the welcome email. How can I sign on to my account?

A: You can still access your account by resetting your password at <https://password.mobap.edu>. A step-by-step guide to the password reset portal is at [Password Reset Portal Overview](#). If you enter your email address as <Student ID Number>@mobap.edu and are told that the email address does not exist, and you believe you should have an account, please contact the IT Helpdesk at [HelpDesk@mobap.edu](mailto:HelpDesk@mobap.edu) or 314.392.2377. IT can forward a copy of your welcome email on request if it has been misplaced.

Q: When I try to reset my password, the personal email address it shows is not the right one. How can that be changed?

A: The personal email address used for the welcome email and for password reset is **E-Mail 2** in the CAMS student record. Admissions, Records, and IT staff can change this after positively identifying the account owner to prevent unauthorized access.